

GOODS IN TRANSIT CLAIM FORM

INSURED PALLETWAYS (UK) LTD
 INSURER RSA
 POLICY NO GA11343819
 CONDITIONS RHA

Please return to claims@hmdistribution.co.uk

CLAIM FORM MUST BE COMPLETED BY CLAIMANT WITHIN 14 DAYS OF INCIDENT
Please note Goods are carried under RHA Conditions of Carriage (2020) of which liability is restricted to £1,300 per ton / £1.30 per kg under our Standard Terms or if we have contracted with you under our Extended Terms, then liability is restricted to £5,000 per ton / £5.00 per kg.
Please note that in all instances, the Minimum Claim Value that can be claimed is £50.00 for Claused PODs or £150.00 for un-claused PODs.

TRACKING ID FROM PORTAL		FREIGHT INVOICE NUMBER	
COLLECTION - NAME / ADDRESS		DELIVERY - NAME / ADDRESS	
DATE OF DESPATCH		CONSIGNMENT NUMBER	
ESSENTIAL DOCUMENTS	✓		✓
COMMERCIAL INVOICE		DETAILS OF MITIGATION / SALVAGE / REPAIR	
DELIVERY NOTE		SCANNING NOTES	
FIRST WRITTEN NOTIFICATION FROM CUSTOMER		FREIGHT INVOICE	
EVIDENCE OF COST PRICE		COPY OF ALL CORRESPONDENCE	
EVIDENCE OF WEIGHT		PHOTOGRAPHS (if applicable)	

WEIGHT OF CON (KG)	TOTAL COST PRICE VALUE OF CON (£)	WEIGHT OF DAMAGED / MISSING GOODS (KG)	TOTAL COST PRICE VALUE OF DAMAGED / MISSING GOODS (£)
DESCRIPTION OF GOODS			
WHERE CAN GOODS BE INSPECTED			
COMMENTS / CIRCUMSTANCES OF DAMAGE / LOSS			
DETAILS OF SIZE / PACKAGING			
SIGNATURE		DATE	
PRINT NAME		DEPOT NUMBER	

RHA COVER LEVEL	✓
£1,300 PER TONNE	

FOR TIP OFFICE USE ONLY	
DATE CLAIM RECEIVED	

£5,000 PER TONNE	
CONTRACTED LIABILITY	
CMR	
GA11343819	
GA11405629	
RKK634373	

APPENDIX 10 (2017)

DATE ACKNOWLEDGED	
INSURED ELEMENT	£
BATCH NO	
BACS NO	
BACS DATE IN BANK ACCOUNT	
LIABILITY	

AMENDMENT DATE 05/10/2020